



Introducing Homewood Health Your New EFAP Provider

We are pleased to announce that the Government of New Brunswick has retained the services of Homewood Health as the new provider for the Employee and Family Assistance Program (EFAP), **effective August 1st, 2020**.

Given that August 1st is a Saturday, you will have early access to all services starting on July 29th, 2020.

EFAP is a confidential program offered by your employer with no cost to you the employee. EFAP provides counselling, coaching and online services to support you and your immediate family members to find solutions in dealing with life's challenges.

EFAP services can be accessed on desktop, tablet, or mobile app, and use the same log-in information for all platforms. On desktop, EFAP services can be accessed by visiting Homeweb.ca, and on mobile by downloading the *Homewood e-AP*, compatible with both Android and Apple devices.

If you have not received the new wallet cards or brochures, you can contact your human resources officer, EFAP Champion, or print from the digital offering included with the email introducing the program.

You are encouraged to read the frequently asked questions (FAQ) documentation for information about transitioning to the new provider. This will include how to sign-up, continue current counselling sessions, and more. You are also encouraged to watch the employee orientation video upon signing into Homeweb.ca for the first time.



Homewood
Health | Santé

Toll Free: 1-800-663-1142 (English) – 1-866-398-9505 (Français)

TTY: 1-888-384-1152

International (Call Collect): 604-689-1717

Homeweb.ca

Available 24 hours a day, 7 days a week, 365 days a year. All calls are confidential and private.

Your Employee and Family Assistance Program (EFAP) is your link to well-being

Short-Term Counselling Services

Marital • Family • Relationships • Anxiety • Depression • Addictions • Stress • Life Transitions/Changes • Other Personal Issues

Life-Smart Coaching Services

Career Smart Coaching

Pre-retirement Planning
Career Coaching
Shift Worker Support

Life Balance Solutions

New Parent Support
Childcare and Parenting
Relationship Solutions
Elder and Family Care
Financial Coaching
Legal Advisory
Grief and Loss

Health Smart Coaching

Smoking Cessation Program
Jumpstart Your Wellness
Nutritional Coaching

Online Resources

E-learning • Health and Wellness Assessments • Health, Life Balance, and Workplace Articles • Interactive Tools • iVolve